Terms & Conditions 2026

These Terms & Conditions are applicable for all bookings made with Mikumba Diving. Please ensure you read them carefully.

Insurance

Dive insurance is mandatory on all our dive trips, and not included within your trip price.

Guests must have travel insurance which includes trip cancellation coverage with no exclusions for Acts of God and Force Majeure events.

For diver insurance please make sure that it covers you for the depth of your certification and for dive accident cover including recompression treatment.

We can provide short term DAN insurance at an additional cost. Please ask at time of booking if you would like this.

Here is a list of travel insurance operators and links to their websites in order to find the right cover for you:

DAN - Divers Alert Network - Dive Accident Insurance, Dive Trip Insurance and Dive Equipment Insurance for Worldwide cover please visit your regional pages.
http://www.diversalertnetwork.org/insurance
http://www.danasiapacific.org
http://www.daneurope.org

World Nomads Insurance - Lonely Planets trusted travel insurance providers for diver and travel insurance.
http://www.worldnomads.com/travel-insurance

Dive Assure – Diving & Travel Insurance for US & International divers
http://www.diveassure.com/new/usa
http://www.diveassure.com/new/int/welcome.asp

Certification

Please ensure you have a copy of your most recent certification card and dive log with you for when you check in. Failure to show your certification may result in not being able to dive on the trip.

Minimum dive experience is Open Water with 10 dives and Deep Adventure (deep adventure can be taken onboard for an additional charge). Please check at the time of booking as some trips require more.

MIKUMBA DIVING
EXPLORE INDONESIA

National Park Fees

Park fees are subject to change at any time at the discretion of the relevant authorities. Please make sure you are aware of all fees prior to making your booking. See individual package for details as Komodo and Raja Ampat have different systems in place. All park fees must be paid in IDR cash, foreign currencies are not accepted.

Fuel Charges

We will try not to pass any increases in fuel prices on to you but may need to apply a fuel surcharge if there is a significant rise in prices.

Liability Release and Medical Questionnaire Forms

All guests are required to complete a liability release form when checking in.

All guests are required to answer the question on the online booking form about any medical conditions. If you have any medical conditions you must let us know and we may ask you to get clearance from the prescribing doctor for diving and provide it at check in.

If after completing the online booking form you have any medical conditions or are on any prescription medications (with the exception of birth control or anti-malarial drugs other than mefloquine/Lariam), please complete the medical form and get clearance from a doctor. Failure to do so may result in you not being allowed to join the trip.

If taking one of our PADI courses you will need to complete a medical statement before you can start and also complete the relevant liability release forms for the course. You can see the medical statement here.

Environmental Awareness & Safe Diving

All divers must practice safe and environmentally aware diving. Our Cruise Directors will provide a dive safety briefing at the beginning of the trip and advise on buoyancy control but if at any time they observe behaviour where you pose a threat to yourself, other guests, staff, and / or the environment, including, but not limited to going in to deco and missing deco stop or damaging the reef this will result in you being warned. Further incidents will result in your diving for the trip being cancelled. You may be allowed to snorkel but there will be no refunds.

MIKUMBA DIVING
EXPLORE INDONESIA

Payment Terms

- 30% Deposit required at time of booking to secure your place
- Remaining balance required 30 days prior to departure
- Remaining balance for group bookings and charters required 90 days prior to departure
- Bookings received less than 30 days before departure require payment in full
- If final balance is not received by the time specified within your booking confirmation receipt, Mikumba Diving has the right to cancel the booking and resell the spaces with no return of deposit
- Cancellations can only be made by email to info@mikumbadiving.com
- No cancellations accepted by telephone/WhatsApp
- Cancellations received within 30 days of booking will be refunded minus the deposit and bank fees (unless within 3 months before departure date)
- Cancellations 30 days or more before your trip date, we will return your payment less the deposit and any bank charges incurred by us (apart from group bookings/charters)
- Cancellations less than 30 days before your trip date, we retain the right to keep any payments in compensation for potential lost bookings
- Cancellations/changes of group bookings and charters can be made no less than 90 days prior to departure and will be refunded minus the deposit and bank fees
- Cancellation by us other than for force majeure reasons (weather, disaster, border/harbour closure, pandemic etc) at anytime will be offered a full refund.
- Cancellation by us due to force majeure reasons (or harbour master not allowing boats to leave harbour for safety reasons) we offer a reschedule within 12 months on a trip of the same duration.
- Payments are accepted by cash, secure online payment or direct bank transfer. Full payment details will be provided with final booking confirmation
- Secure online payment charges apply
- All bank charges to be paid by the remitter

Program Changes

Mikumba Diving reserves the right to rearrange the order of any itinerary, to cancel or substitute elements of any plan without notice when local conditions force such changes. Each liveaboard is operated on minimum number of guests per boat. In the event that the minimum number of guests is not attained, you may be rebooked or transferred on to another liveaboard of the same standard and with our guides.

The guest acknowledges that Mikumba Diving will not be responsible or become liable in contract or tort for any injury, damage, loss, delay to person or property, additional expenses or inconvenience caused directly or indirectly by any Service Provider or by Force Majeure or other events beyond our control, including, but not limited to war, civil disturbance, pilferage, delays, severe weather, Acts of God, Acts of Government, accidents to or failure of machinery, equipment, vehicles or industrial disputes, and global pandemics.

Mikumba Diving promises not to sell or provide your information for marketing purposes.