



Terms & Conditions

These Terms & Conditions are applicable for all bookings made with Mikumba Diving. Please ensure you read them carefully.

Insurance

Due to the remote nature of these trips, and the lack of medical facilities, it is mandatory for all our guests to have insurance that covers emergency evacuations and diving accidents. You will need to provide proof of the insurance at time of check-in, or we cannot let you onboard.

We also strongly recommend that you have travel insurance that covers trip cancellations for any reason and other travel related incidents. Since COVID, flights have been erratic and government regulations around vaccines and testing constantly changes. If we have to cancel/delay a trip for any reason or you miss the start date and you chose not to have travel insurance, Mikumba Diving will not be liable as per the terms and conditions. We will require you to sign a disclaimer for this before you come onboard.

For dive insurance please make sure that it covers you for the depth of your certification and for dive accident cover including recompression treatment.

We can provide short term DAN insurance at an additional cost. Please ask at time of booking if you would like this.

Here is a list of travel insurance operators and links to their websites in order to find the right cover for you:

DAN - Divers Alert Network - Dive Accident Insurance, Dive Trip Insurance and Dive Equipment Insurance for Worldwide cover please visit your regional pages.

<http://www.diversalertnetwork.org/insurance>

<http://www.danasiapacific.org>

<http://www.daneurope.org>

World Nomads Insurance - Lonely Planets trusted travel insurance providers for diver and travel insurance.

<http://www.worldnomads.com/travel-insurance>

Dive Assure – Diving & Travel Insurance for US & International divers

<http://www.diveassure.com/new/usa>

<http://www.diveassure.com/new/int/welcome.asp>



Certification

Please ensure you have a copy of your most recent certification card and dive log with you for when you check in. Failure to show your certification may result in not being able to dive on the trip.

National Park Fees

Park fees are subject to change at any time at the discretion of the relevant authorities. Please make sure you are aware of all fees prior to making your booking. See individual package for details as Komodo and Raja Ampat have different systems in place.

Fuel Charges

We will try not to pass any increases in fuel prices on to you but may need to apply a fuel surcharge if there is a significant rise in prices.

Liability Release Forms

All guests will be required to sign a liability waiver release before departure.

If taking one of our PADI courses you will need to complete a medical statement before you can start. Please bring any medical conditions to the attention of management when you check in, or when emailing us for information, and produce a doctor's medical clearance for diving upon arrival. You can see the medical statement [here](#).

Payment Terms

- 30% Deposit required at time of booking to secure your place
- Remaining balance required 30 days prior to departure
- Bookings received less than 30 days before departure require payment in full
- Special Offers & Packages require payment in full at time of booking
- If final balance is not received by the time specified within your booking confirmation receipt, Mikumba Diving has the right to cancel the booking and resell the spaces with no return of deposit
- Cancellations can only be made by email to info@mikumbadiving.com
- No cancellations accepted by telephone
- Cancellations received within 30 days of booking will be refunded minus the deposit and bank fees and admin charge (**unless within 3 months** before departure date)
- Cancellations **30 days or more** before your trip date, we will return your payment less the deposit and any bank charges incurred by us.
- Cancellations **less than 30 days** before your trip date, we retain the right to keep any payments in compensation for potential lost bookings.
- Payments are accepted by cash, secure online payment or direct bank transfer. Full payment details will be provided with final booking confirmation.
- Secure online payment and credit card charges of 3% apply.



Program Changes

Mikumba Diving reserves the right to rearrange the order of any itinerary, to cancel or substitute elements of any plan without notice when local conditions force such changes. Each liveaboard is operated on minimum number of booking per boat. In the event that the minimum number of bookings is not attained, you may be rebooked or transferred on to another liveaboard of the same standard and with our guides.

The guest acknowledges that Mikumba Diving will not be responsible or become liable in contract or tort for any injury, damage, loss, delay to person or property, additional expenses or inconvenience caused directly or indirectly by any Service Provider or by Force Majeure or other events beyond our control, including, but not limited to war, civil disturbance, pilferage, delays, severe weather, Acts of God, Acts of Government, accidents to or failure of machinery, equipment, vehicles or industrial disputes, and global pandemics.

Mikumba Diving promises not to sell or provide your information to 3rd parties.